X Международной дистанционной олимпиаде по английскому языку

для учащихся 9 класса.

**Write a letter of complaint. You have bought a tour for three people to Thailand. You saw the advertisement in a Tour Agency but contrary to all expectations you are not satisfied with it. Write 100 – 120 words! (15 points)**

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| **Thailand (27 December – 9 January)**  ***All is inclusive***  **Unforgettable New Year Party, mythical beaches, coral gardens, delicious Thai cuisine, popular places to visit!**  **Available price** |

Moscow,

Russia

Dear Sir,

I want to complain of advertisement “Trip of dream” of Tour Agency.

On 20 December I bought a fortnightly tour for three people to Thailand. But the tour product occurred opposite to the advertisement in a Tour Agency. I am writing to express my strong dissatisfaction on with your tour service. The problems are:

1. Instead of promised “unforgettable New Year Party” we met the New Year in the broken bus.
2. We saw the coast full of rubbish instead of advertised “mythical beaches”.
3. The “coral gardens” were not shown to us.
4. Instead of “delicious Thai cuisine” the menu was limited.
5. Lastly, instead of promised “popular places to visit” our group did not have even a guide.

As the result I insist on a full refund.

Yours sincerely,

Ann Ivanova